DIRECTORS' REPORTS

NTC 2022 season

From the President - Nancy Gilbert

Thank you for attending the Annual General Meeting for NTC tonight. After two and half years, it is very nice to be able to use our clubhouse and all its facilities.

We have new resurfaced courts, thanks to our partnership with the Town of Milton. The weather held up, work went well and because of this, we were lacking courts for only a week.

We will now have a look at our season past and to our future. Each Board member that has a particular responsibility will give us a short summary of their Director's report. These reports in their entirety will be available in the Minutes of the AGM which will be posted inside the clubhouse.

Thank you to all the volunteers, the members, the Executives. Thank you for making NTC your tennis club of choice.

Nancy Gilbert

From the Director of Membership - Kathy Harding

Electronic registration process on a fillable form *excellent

- *Thank You Kristen Harding for setting this up and managing along the way
- Need to provide clearer instructions on the web page for registration form
- Need to add August 1 half price note on registration from
- Need to make the e-transfer payment automatic with no security password *excellent
- *Thank you Fred
- Still need to provide opportunities for cash and hand written application (in person) or cheque payment (through mail box pick up)
- Membership numbers are similar. Regina investigated non returnees and the reasons given were injury, move, no time, different interests

	Year	Memberships	Total	Kids	Adults
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2013	110	257		
2014	118	232	92	140
2015	130	249	88	161
2016	97	192	74	118
2017	92	180	63	117
2018 +Milton	134	231	80	151
2019	107	184	68	116
2020	110	214	71	143
2021	118	242	86	156
2022	120 = +2	241 = -1	81 = -5	160 = +4

Comparative Analysis of Memberships

Year	Single Adult	Senior Adult	Adult Couple	Senior Couple	Family	Junior
2021	29	26	12	4	33	18
2022	33	22	13	5	30	16
Difference	+4	-4	+1	+1	-3	-2

NTC Membership costs

2016 = \$5 to \$10 increase

2018 = approximately 15 % increase to cover shortfall of prior year

Year	Single Adult	Senior Adult	Adult Couple	Senior Couple	Family	Junior
2013	\$90	\$80	\$150	\$135	\$175	\$55
2014	\$90	\$80	\$150	\$135	\$175	\$55
2015	\$90	\$80	\$150	\$135	\$175	\$55
2016*	\$95	\$85	\$160	\$140	\$185	\$55
2017	\$95	\$85	\$160	\$140	\$185	\$55
2018*	\$110	\$100	\$190	\$165	\$215	\$65
2019	\$110	\$100	\$190	\$165	\$215	\$65
2020	\$110	\$100	\$190	\$165	\$215	\$65
2021	\$110	\$100	\$190	\$165	\$215	\$65
2022	\$110	\$100	\$190	\$165	\$215	\$65

From the Director of Maintenance - Jim Harding

2022 was a busy year with the start of regular programs and a proposed resurfacing of our courts.

Maintenance covers a wide range of areas and lots of members contribute to its success.

Thanks to Kim Wilson and his gardening crew for providing lots of blooms to enhance the front of the clubhouse.

Thanks to Maria Postma for coordinating the inside care of the clubhouse and supplies needed for keeping things clean. We also thank our cleaning crew of Heather and Patty for their weekly visits to keep things presentable.

This year we got the ball machine up and running and thanks to Fred Pritchard for his assistance in putting the storage bin together and for organizing and running the rental system.

The town of Milton has been very helpful in looking after problems with the electrical supply to the outside outlets, for correcting problems with the hot water, and coordinating the court resurfacing in August which was finished in 8 days instead of the projected 2 plus weeks.

Our club setup in April and net takedown and reset in august had many volunteer helpers. Thanks to Peter Grimwood, Mike Grimwood, Honor Rae, Kim Wilson, Fred Pritchard, Kim Todd, Ray Rivers, Jean Rivers, Kathy Harding and Maria Postma for assisting me on these days.

We continue to work with the Town to solve the problems with the river rock areas around the club property with the removal of weeds and are looking for

solutions which might involve cementing over these areas.

From the Director of the Junior Programme - Lisa Webber

Here is a quick round up of the junior program for the 2022 season.

We kicked off the program with the Family Day event in Mid May. This year the family day event was combined with the Welcome back event because there was poor weather for the Welcome back event (I think that was the reason). Many members came but not many families. I think there may have been some confusion as to the purpose of the event (welcome back or family day?) but it was a fun event all the same. The OTA brought the Smash Cage which was popular with the kids who came.

For next year, if we want to make an extra effort to engage families, it would be good to keep them separate but I have the feeling not many families will come to a Family day event unless there were lessons or some more formal and fun communication that is driven by the club pro to make members comfortable that the activities will be appropriate for all ages (organized, supervised for the younger ones especially).

I did some marketing in the spring but it went out very late. I would recommend that marketing programs are confirmed and ready earlier in the season so that families are ready and signed up before the free lessons start and coincide with families making decisions about summer activities. This would require all junior programs and free lessons/clinics finalized in February, marketing built out in lateFeb/early March and communications start mid to late March. Also, registration should be ready to start in March (it didn't start until April 1). Most clubs are open for registration by March 1. Families make summer activity decisions as early as January.

Junior dropins were a big success! Thanks to the other family volunteers who agreed to organize and host many of the Friday night events. I will work on a similar approach next year. We had a core group who came out but also new / rotating juniors came out each week. I would say the average turnout was between 3 and 8 juniors each week. Dropins will continue through September.

Drop in September 9 was the biggest turn out with 12 kids.

Thank you to the following volunteers: Kathy Van, Warren Kaino, Jorge Ramos

From the Director of House Leagues - Kate Sapojnikov

1. In the spring, there were a number of new members joining the house league. Generally speaking, the attendance was high. However there were drop outs during the season due to other commitments.

- 2. Two days of the spring house league might be a bit much. The Monday group was full but the Wednesday group was not. Thanks to Jean for running Monday's group.
- 3. There were many positive comments at the end of the spring session.
- 4. Overlapping with lessons for the fall season is not a good idea. It creates havoc and is not convenient. We need to make sure that the house league days are free on lessons in the future.
- 5. I would recommend allocating one day Tuesday for the house league through the season. And we can run it all the time. We can change a format a bit so people are not committed for 8 weeks but there are always full courts. I have some ideas on how to do it.
- 6. Overall, thank you for letting me be a part of the best tennis club.

From the Director of Tournaments - Peter Grimwood

The tournament schedule at NTC this summer ran during the months of July and August. Weather conditions were hot and dry, with high temperatures being a significant concern during Men's Doubles and women's Doubles play, held in late July. With the exception of Women's singles (not enough competitors), all other categories (MS, MxD, MD, WD) were well supported by the membership.

Although there were concerns expressed regarding registration protocol, length of play, and summer heat, overall, members enjoyed the opportunity to compete.

There were no entry fee charged for any event, NTC provided tennis balls, fruit, snacks and drinks for each competition.

Twelve ounce drinking glasses, engraved with the NTC logo, were presented to each of the tournament champions.

Next summer's tournament chair might consider holding club championships in early to mid July, late August, and early September, avoiding what is becoming an increasingly hot late July, early August time period.